



Address \_\_\_\_\_

**Your gas service is off – Please call  
the number below for reconnection**

Your gas service was turned off so that we could upgrade the service line connection at your gas meter. This work is part of our Riser Safety Program, done at no direct cost to you.

***We need to enter your home or building***

To restore service, we must check for leaks and safe operation of your gas-burning appliances.

***Please call immediately***

Our representatives are in your area throughout the day and evening in order to restore service to affected customers.

***Call our Riser Safety Program  
contractor at the number below to  
have your service restored:***

**Company Name  
123-456-7890**

***For your safety***

Our representatives carry Columbia Gas ID badges, and they will be happy to show them to you before entering your home to restore service.

For emergencies, call 1-800-344-4077  
[www.columbiagasohio.com](http://www.columbiagasohio.com)